

**Open Government Analysis
For
All Salt Lake City Departments
and Mayor's Office**

Department: Salt Lake City Fire Department
Division: Medical Division
Contact: Chief Brian Dale
Phone : (801) 799-4214 e-mail : brian.dale@slcgov.com

Function: Cooperative effort with Adult Protective Services/ Aging Services and the Fire Department

Type of Activity: Policy Development Administrative Operational
 Advisory Project Planning Other _____

SERVICE DESCRIPTION	
Are the services performed by this group and the contact point described on slcgov.com?	No
If so, where?	N/A
If not, what changes will be made?	Contact with this resource could be linked via (slcgov.com) to County government/ State government who are the administrators of these programs. Also " 211" is a good connection to these programs
Is the description "citizen friendly" and "citizen useful"?	Yes. These services are available to all elderly citizens on a referral basis. The fire department has joined with these services to act as an advocate and referral resource for the citizens to receive these services. The fire fighters are in the homes of these citizens at their most critical time of need (an emergency). Acting on their behalf and in the best interest of what is perceived as an "at risk" citizen, the fire companies contact these resources on a referral basis for evaluation by Aging Services. If neglect or negligent injury is suspected the fire companies contact Adult Protective Services
If not, what changes will be made?	Consideration should be made to make this referral process available to all citizens. The referrals can come from any resource or citizen
ACCESS TO DOCUMENTS	
What kind of documents exists to support the City's actions?	Referrals are taken via phone to either of these services. The information is then assigned to a case manager. The information is also shared with the other agency if the client does not meet the criteria for that agency
Historic level of public interest. (1 = very low; 5 = very high)	2
Identify specific actions that have generated specific public interest in these documents within the past five years.	None
Are these documents currently available on	No

slcgov.com?	
If not, is there a benefit to the public of putting these documents on slcgov.com? If so, describe the benefit.	Yes. The public has been identified as a resource that is undereducated about these programs. The public could become the greatest resource in identifying "at risk" elderly clients. Advertising the resources available by both of these services and then indicating a contact would be helpful
PUBLIC INVOLVEMENT	
At what point in the decision-making process is the public involved, if at all? ¹	None. The public input/ involvement as a referral resource would be only at a referral level. The public education via Aging Services/ Adult Protective Services would assist in making the citizen a partner in the decision making process in getting "at risk" citizens into the system and resources available.
What techniques are used to involve the public? ²	Public news release. This cooperative effort between Salt Lake City Fire and Aging Services/Adult Protective Services was recently presented as a news release by Aging Services
Intended purpose of public involvement? ³	Make citizens aware of the resources available to all citizens of Salt Lake City and make a concerted effort to get "at risk" citizens into the system as described
Usual level of public interest in this type of action (1 = very low; 5 = very high)	4
Identify all actions in this category that had generated significant	Internal referral system by the fire department over the last 3 years has worked well. The medical division recently supported an educational class by Adult Protective Services and Aging Services to all firefighters to describe their services

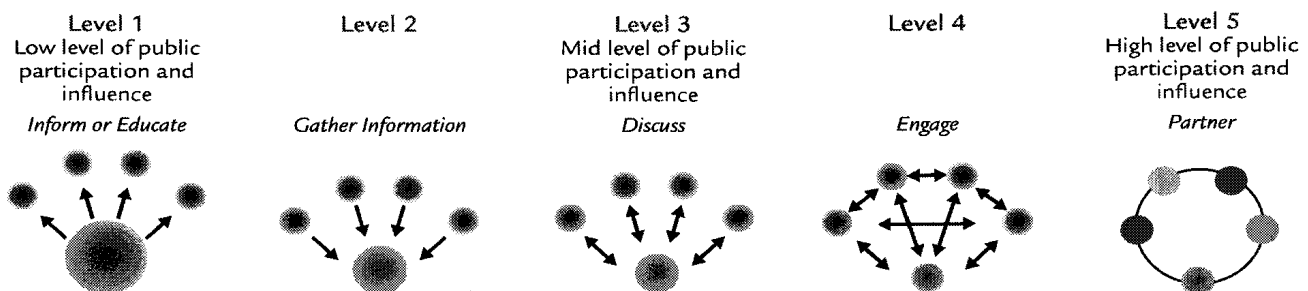
¹ The public can be involved at any or all of these stages (or not at all):

- As ideas about the City's action are being generated (the public helps define the problem to be addressed)
- As potential options for action are being identified (the public helps identify potential solutions)
- When a proposed action has been identified (the public provides comment on the proposed action)
- When the City's action has been taken (the public is notified that the action has been taken)

² Examples: Fact sheet, public hearing, open house, notice in newspaper

³ The following Public Participation Continuum is taken from the Office of the Auditor General of British Columbia, Public Participation: Principles and Best Practices for British Columbia, (November 2008, at 28)

Public Participation Continuum



Source: Adapted from Health Canada and International Association of Public Participation

public interest within the past five years

and the referral system. This has generated a number of new referrals into the existing system. The limited feedback that the fire department has received from both of these agencies has been most favorable.

**Open Government Analysis
For
All Salt Lake City Departments
and Mayor's Office**

Department: Fire Prevention Bureau

Division: Fire

Contact: Tom Roberson, Division Chief

Phone : (801)799-4163 e-mail : tom.roberson@slcgov.comFunction: Business License Applications

Type of Activity: Policy Development Administrative Operational
 Advisory Project Planning Other _____

SERVICE DESCRIPTION	
Are the services performed by this group and the contact point described on slcgov.com?	Yes
If so, where?	City Fire Department webpage
If not, what changes will be made?	We will possibly add the "self inspection form" when it's available
Is the description "citizen friendly" and "citizen useful"?	Yes
If not, what changes will be made?	N/A
ACCESS TO DOCUMENTS	
What kind of documents exist to support the City's actions?	Pre screening guide
Historic level of public interest. (1 = very low; 5 = very high)	3
Identify specific actions that have generated specific public interest in these documents within the past five years.	None
Are these documents currently available on slcgov.com?	Yes
If not, is there a benefit to the public of putting these documents on slcgov.com? If so, describe the benefit.	Yes- The checklist may enhance the ease of the application process and increase life/fire safety awareness and compliance.

PUBLIC INVOLVEMENT	
At what point in the decision-making process is the public involved, if at all? ⁴	none
What techniques are used to involve the public? ⁵	none
Intended purpose of public involvement? ⁶	Informational only
Usual level of public interest in this type of action (1 = very low; 5 = very high)	3
Identify all actions in this category that had generated significant public interest within the past five years	N/A

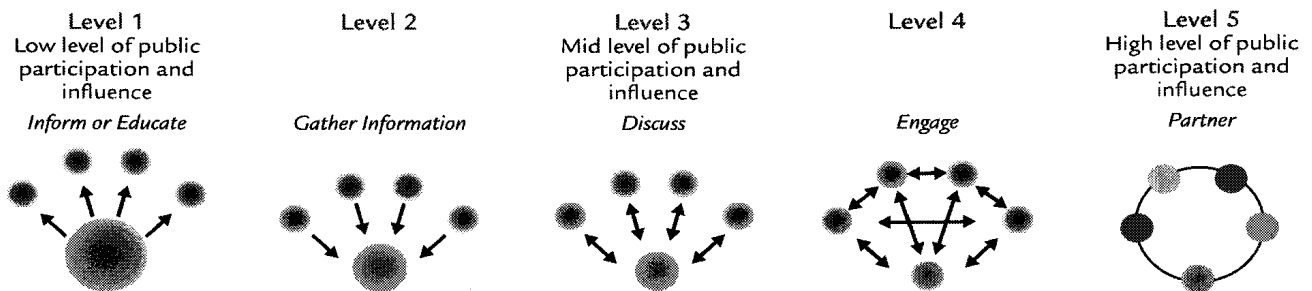
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- As ideas about the City's action are being generated (the public helps define the problem to be addressed)
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- When a proposed action has been identified (the public provides comment on the proposed action)
- When the City's action has been taken (the public is notified that the action has been taken)

⁵ Examples: Fact sheet, public hearing, open house, notice in newspaper

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Public Participation Continuum



Source: Adapted from Health Canada and International Association of Public Participation

**Open Government Analysis
For
All Salt Lake City Departments
and Mayor's Office**

Department: Fire

Division: Medical

Contact: Brian Dale

Phone : (801) 799-4214 e-mail : Brian.Dale@slcgov.comFunction: Provide CPR/AED training

Type of Activity: Policy Development Administrative Operational
 Advisory Project Planning Other _____

SERVICE DESCRIPTION	
Are the services performed by this group and the contact point described on slcgov.com?	No
If so, where?	N/A
If not, what changes will be made?	Changes are in progress now. There will be information on a monthly class open to the public. If the demand is great enough there may be more than one class per month. The ability to sign up for the class will be part of the fire department website. If the class offered does not meet a person's needs there will be additional contact information to help them receive the training they need or desire.
Is the description "citizen friendly" and "citizen useful"?	Many of Salt Lake City's citizens need CPR training as part of their work. Many others want it to ensure they know what to do in case of an emergency. In developing the description we will work with the American Heart Association to help make sure it is "citizen friendly"
If not, what changes will be made?	N/A
ACCESS TO DOCUMENTS	
What kind of documents exist to support the City's actions?	All classes will be taught following American Heart Association's (AHA) guidelines. All instructors are certified by the fire department through AHA. Individual instructor's files are available upon request that includes the instructor's certifications, as well as what QA has been preformed to ensure the instructor meets the high standards of the fire department and AHA. Also a database of all students is kept for three years
Historic level of public interest. (1 = very low; 5 = very high)	4
Identify specific actions that have generated specific public interest in these documents within the past five years.	Most people learn CPR for personal reasons. Other than our continued push to promote preparedness we have not generated specific interest in this class. We are now working on a "Cardiac Initiative". The Initiative will be launched in November as part of "Cardiac Awareness Month". The Initiative concentrates on early recognition of a Heart Attack, and encouraging early access to AEDs

	(Automatic External Defibrillators). The Initiative also concentrates on the advances that the Fire Department has made to improve a person's chance of surviving a heart attack. The advances include 12 Lead EKG monitoring, and improved post cardiac arrest care.
Are these documents currently available on slcgov.com?	No
If not, is there a benefit to the public of putting these documents on slcgov.com? If so, describe the benefit.	No

PUBLIC INVOLVEMENT	
At what point in the decision-making process is the public involved, if at all? ⁷	None for CPR training however the Cardiac Initiative includes information and participation from all of the surrounding hospitals. The Fire Department works closely with the hospitals as our customer and as receivers of our citizens.
What techniques are used to involve the public? ⁸	There is no input from the general public, but we have meetings with hospital representatives every other month. We also have networks with AHA and the hospitals to ensure everyone's concerns are addressed.
Intended purpose of public involvement? ⁹	If the treatment we give is not part of current "Evidence Based Medicine" we are not giving the best treatment possible to our customers. Also if the treatment that we give is not continued in the hospitals then the customer does not benefit from the advances that have been made in medicine.

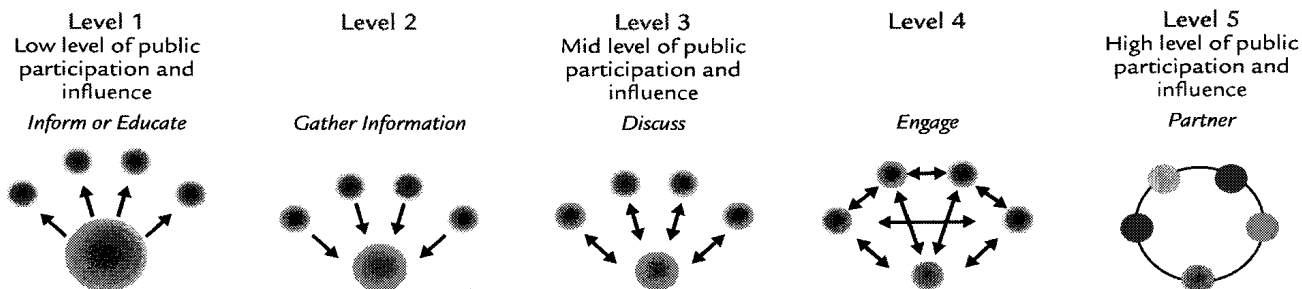
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- When the City's action has been taken (the public is notified that the action has been taken)

⁸ Examples: Fact sheet, public hearing, open house, notice in newspaper

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Public Participation Continuum



Source: Adapted from Health Canada and International Association of Public Participation

Usual level of public interest in this type of action (1 = very low; 5 = very high)	1
Identify all actions in this category that had generated significant public interest within the past five years	Never had any, however we intend to generate interest with a press release of our "Cardiac Initiative" in November. With the public interest we generate we hope that the public will have a renewed interest in CPR training and a renewed interest in having AEDs in all public locations.

**Open Government Analysis
For
All Salt Lake City Departments
And Mayor's Office**

Department: Fire Department
 Division: Special Operations
 Contact: David Wharff
 Phone : (801) 596-5216 e-mail : david.wharff@slcgov.com

Function: Manage Department Hazardous Material Team

Type of Activity: Policy Development Administrative Operational
 Advisory Project Planning Other _____

SERVICE DESCRIPTION

The Fire Department has the responsibility in any hazardous materials incident, of RESCUE, EVACUATION (initial, and with SLCPD assistance), CONTAINMENT, and finally, ONLY IF NECESSARY - CLEAN UP. Under current law, the local government is responsible for a technological (hazardous materials) incident during both the critical phase and the Containment phase. The shipper/owner/carrier should be mad responsible for the clean-up or recovery phase

- 1. Critical Phase – The initial phase is critical in the sense that most deaths, injuries, and destruction occur at this time. It will be the Salt Lake City Fire Department's responsibility to stabilize the situation.**
- 2. Containment Phase - Second phase of an incident in which the material has been stabilized and efforts are now directed towards containing the problem and preventing further ecological damage. It will be the responsibility of the Salt Lake City Fire Department to contain the substance.**
- 3. Recovery Phase - Final phase of an incident, where the substance is actually cleaned up. This is the responsibility of the shipper/owner/carrier, the Salt Lake City Fire Department will participate in this phase only when circumstances dictate this kind of action in order to mitigate the situation in a reasonable manner.**

Are the services performed by this group and the contact point described on slcgov.com?	No
If so, where?	N/A
If not, what changes will be made?	Add to web page

Is the description “citizen friendly” and “citizen useful”?	No
If not, what changes will be made?	Summarize and condense
ACCESS TO DOCUMENTS	
What kind of documents exist to support the City’s actions?	ISO rating
Historic level of public interest. (1 = very low; 5 = very high)	1
Identify specific actions that have generated specific public interest in these documents within the past five years.	None
Are these documents currently available on slcgov.com?	No
If not, is there a benefit to the public of putting these documents on slcgov.com? If so, describe the benefit.	No

PUBLIC INVOLVEMENT	
At what point in the decision-making process is the public involved, if at all?	Needs based for emergency 911 calls from businesses and their emergency plans.
What techniques are used to involve the public? ¹⁰	N/A
Intended purpose of public involvement?	N/A
Usual level of public interest in this type of action (1 = very low; 5 = very high)	1
Identify all actions in this category that had generated significant public interest within the past five years	None

¹⁰ Examples: Fact sheet, public hearings.

Study Material

- Managing the Incident - 3rd edition
- Managing the Incident - Workbook
- Pre-Study Packet
- ERG Exercise
- 2004 DOT ERG Book –
- Salt Lake City Fire Department, Policy 05-12 Hazardous Materials Response Plan.
- Salt Lake City Fire Department Training Supplement, Chapter 11.
- 2004 DOT Emergency Response Guidebook. <http://hazmat.dot.gov/pubs/erg2004/erg2004.pdf>
- Firefighter's Handbook, Essentials of Firefighting and Emergency Response 2nd Edition Chapters 24-30 (Thomson Delmar Learning)

Hazardous Materials Technician Training will be an intensive 240 hour program encompassing four (4) weeks of practical training in conjunction with two (2) weeks of chemistry school. The Special Operations Division will oversee, manage and schedule the practical curriculum. Quizzes and tests will be given throughout course. A final practical and written test will be given at the end of training.

**Open Government Analysis
For
All Salt Lake City Departments
and Mayor's Office**

Department: Fire Prevention Bureau

Division: Fire

Contact: Tom Roberson, Division Chief

Phone : (801)799-4163 e-mail : tom.roberson@slcgov.comFunction: Hazardous Materials Permits

Type of Activity: Policy Development Administrative Operational
 Advisory Project Planning Other _____

SERVICE DESCRIPTION	
Are the services performed by this group and the contact point described on slcgov.com?	Yes
If so, where?	City Fire Department webpage
If not, what changes will be made?	N/A
Is the description "citizen friendly" and "citizen useful"?	Yes
If not, what changes will be made?	N/A
ACCESS TO DOCUMENTS	
What kind of documents exist to support the City's actions?	Hazardous materials "introduction" sheet
Historic level of public interest. (1 = very low; 5 = very high)	3
Identify specific actions that have generated specific public interest in these documents within the past five years.	Large spills or incidents involving Haz mat.
Are these documents currently available on slcgov.com?	No- a phone number to obtain a packet is on the site
If not, is there a benefit to the public of putting these documents on slcgov.com? If so, describe the benefit.	Yes- The informational packet may decrease the time spent during the application

PUBLIC INVOLVEMENT	
At what point in the decision-making process is the public involved, if at all? ¹¹	none
What techniques are used to involve the public? ¹²	none
Intended purpose of public involvement? ¹³	Informational only
Usual level of public interest in this type of action (1 = very low; 5 = very high)	3
Identify all actions in this category that had generated significant public interest within the past five years	N/A

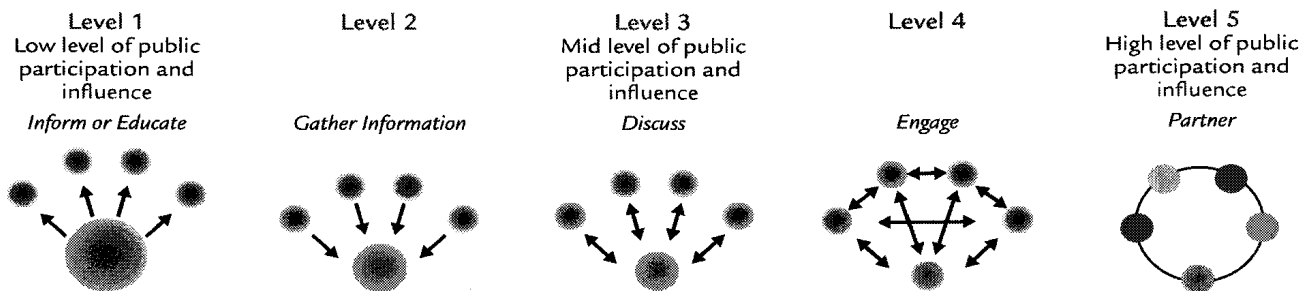
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¹² Examples: Fact sheet, public hearing, open house, notice in newspaper

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Public Participation Continuum



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**Open Government Analysis
For
All Salt Lake City Departments
and Mayor's Office**

Department: Fire Prevention Bureau

Division: Fire

Contact: Tom Roberson, Division Chief

Phone : (801)799-4163 e-mail : tom.roberson@slcgov.comFunction: High Rise Permits

Type of Activity: Policy Development Administrative Operational
 Advisory Project Planning Other _____

SERVICE DESCRIPTION	
Are the services performed by this group and the contact point described on slcgov.com?	Yes
If so, where?	City Fire Department webpage
If not, what changes will be made?	N/A
Is the description "citizen friendly" and "citizen useful"?	Yes
If not, what changes will be made?	N/A
ACCESS TO DOCUMENTS	
What kind of documents exist to support the City's actions?	High Rise Pre Inspection Sheet
Historic level of public interest. (1 = very low; 5 = very high)	3
Identify specific actions that have generated specific public interest in these documents within the past five years.	None
Are these documents currently available on slcgov.com?	Yes
If not, is there a benefit to the public of putting these documents on slcgov.com? If so, describe the benefit.	Yes- The checklist may increase awareness of occupants to possible Fire Code violations and then increase compliance by management

PUBLIC INVOLVEMENT	
At what point in the decision-making process is the public involved, if at all? ¹⁴	none
What techniques are used to involve the public? ¹⁵	none
Intended purpose of public involvement? ¹⁶	Informational only
Usual level of public interest in this type of action (1 = very low; 5 = very high)	3
Identify all actions in this category that had generated significant public interest within the past five years	N/A

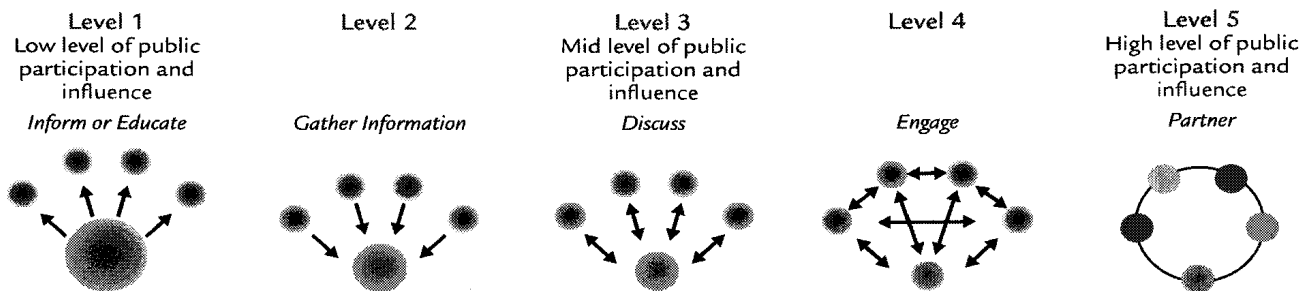
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- When the City's action has been taken (the public is notified that the action has been taken)

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Public Participation Continuum



Source: Adapted from Health Canada and International Association of Public Participation

**Open Government Analysis
For
All Salt Lake City Departments
And Mayor's Office**

Department: Fire Department
 Division: Special Operations
 Contact: Steve Crandall
 Phone : (801) 596-5216 e-mail : steve.crandall@slcgov.com

Function: Manage Special Operations Heavy Rescue Team

Type of Activity: Policy Development Administrative Operational
 Advisory Project Planning Other _____

SERVICE DESCRIPTION

A purely traditional approach to rescue in atypical Fire Department response environments has proven to be inefficient and dangerous. Rescue operations that involve ropes, high angle or confined space environments, and below grade collapse/engulfment extrications, pose a unique problem for fire and rescue personnel. Patients and others in need of specialized rescue are usually at high risk for serious injury or death and often require immediate and aggressive extrication and medical interventions. It is unsafe for Fire/EMS personnel to be brought into this dangerous and complex environment without special training, skills and equipment.

Are the services performed by this group and the contact point described on slcgov.com?	No
If so, where?	N/A
If not, what changes will be made?	Add to web page
Is the description "citizen friendly" and "citizen useful"?	No
If not, what changes will be made?	Simplify, condense and make reader friendly

PUBLIC INVOLVEMENT

At what point in the decision-making process is the public involved, if at all? ¹⁷	Team implementation was based on public/business need and request.
What techniques are used to involve the public? ¹⁸	none

Intended purpose of public involvement? ¹⁹	N/A
Usual level of public interest in this type of action (1 = very low; 5 = very high)	2
Identify all actions in this category that had generated significant public interest within the past five years	None

¹ The public can be involved at any or all of these stages (or not at all):

- As ideas about the City’s action are being generated (the public/business needs define the problem to be addressed)
- As potential options for action are being identified (the public/business needs identify potential solutions)

² Examples: Fact sheet, public hearings

³ Dissemination of information, services available

Heavy Rescue School is a six-week intensive training program. The school will include both didactic and “hands-on” training. Topics to be covered include: rope-based rescue, confined space entry and rescue, trench and excavation collapse rescue, structural collapse rescue, overturned vehicle stabilization and advanced extrication/disentanglement techniques. At the conclusion of the school, participants will be certified as NFPA 1670 and 1006 Rescue Technicians. The school is under the direction of the HRT coordinator.

Technical Rescue Problem Analysis &
Decision Making
Technical Rescue Environment
Tolerance & Comfort
SLCFD TRT Specific Knowledge

HRT Technical Competency Aptitude
Leadership
Motivation
Commitment to HRT Goals

Study Material

CMC Rope Rescue Manual, 3rd Edition
IAFF Confined Space Operations Manual
SLCFD HRT Guidelines
SLCFD HRT Supplemental Training Text
SLCFD HRT Tactical Guidelines

**Open Government Analysis
For
All Salt Lake City Departments
And Mayor's Office**

Department: Fire Department
 Division: Operations Division
 Contact: Kurt Cook
 Phone : (801) 799-4202 e-mail : kurt.cook@slcgov.com

Function: Emergency Response and Mitigation

Type of Activity: Policy Development Administrative Operational
 Advisory Project Planning Other _____

SERVICE DESCRIPTION	
The SLCFD Operations Division responds to emergent and non emergent requests for service generated through the 911 system. The SLCFD embraces an “all hazards” approach to emergency response maximizing operational efficiency of services. The nature of these requests is typically related to life safety, property protection and environmental conservation. These requests may involve Fire suppression, Hazardous Materials, Emergency Medical Response including health and/or behavioral intervention. The SLCFD responds from 14 fire stations strategically located throughout the city.	
Are the services performed by this group and the contact point described on slcgov.com?	No
If so, where?	N/A
If not, what changes will be made?	Add to web page
Is the description “citizen friendly” and “citizen useful”?	Yes
If not, what changes will be made?	None
ACCESS TO DOCUMENTS	
What kind of documents exist to support the City's actions?	Salt Lake City Emergency Response Plan, specifically, ESF's 4, 8, 9 & 10 Salt Lake City Fire Department Training Supplement National Incident Management System OSHA 29 CFR 1910.120 National Fire Protection Association IFSTA Essentials Department Policies and Procedures City Policies
Historic level of public	2

interest. (1 = very low; 5 = very high)	
Identify specific actions that have generated specific public interest in these documents within the past five years.	None
Are these documents currently available on slcgov.com?	No
If not, is there a benefit to the public of putting these documents on slcgov.com? If so, describe the benefit.	No

PUBLIC INVOLVEMENT

At what point in the decision-making process is the public involved, if at all?	None
What techniques are used to involve the public?	N/A
Intended purpose of public involvement?	N/A
Usual level of public interest in this type of action (1 = very low; 5 = very high)	3
Identify all actions in this category that had generated significant public interest within the past five years	None

**Open Government Analysis
For
All Salt Lake City Departments
And Mayor's Office**

Department: Fire Department
 Division: Special Operations
 Contact: Ron Fife
 Phone : (801) 596-5216 e-mail : ronald.fife@slcgov.com

Function: Manage Department Recruit Training

Type of Activity: Policy Development Administrative Operational
 Advisory Project Planning Other _____

SERVICE DESCRIPTION	
To teach and train Recruits in the basic knowledge and skills necessary to allow them to perform safely, efficiently and effectively as probationary firefighters within the Salt Lake City Fire Department. Manipulative, Cognitive and Interpersonal Skills. Under the close attention and direction of the Training Staff, the Recruit Academy provides Recruits with the opportunity to learn, practice and then, apply the skills in a controlled, professional and fast paced environment.	
Are the services performed by this group and the contact point described on slcgov.com?	No
If so, where?	N/A
If not, what changes will be made?	Add to web page
Is the description "citizen friendly" and "citizen useful"?	No
If not, what changes will be made?	None
ACCESS TO DOCUMENTS	
What kind of documents exist to support the City's actions?	Salt Lake City Fire Department Training Supplement Incident Command System National Fire Protection Agency 1001, 1002 1021, 1500, 1961, 1971, 1975, 1977 IFSTA Essentials Department Policies City Policies
Historic level of public interest. (1 = very low; 5 = very high)	2
Identify specific actions that	None

have generated specific public interest in these documents within the past five years.	
Are these documents currently available on slcgov.com?	No
If not, is there a benefit to the public of putting these documents on slcgov.com? If so, describe the benefit.	No

PUBLIC INVOLVEMENT	
At what point in the decision-making process is the public involved, if at all?	None
What techniques are used to involve the public?	None
Intended purpose of public involvement?	N/A
Usual level of public interest in this type of action (1 = very low; 5 = very high)	1
Identify all actions in this category that had generated significant public interest within the past five years	None

Recruit School requires the resources of a training captain and one adjunct for every four recruits. The school requires 440 hours, plus one office facilitator putting in 150 hours and one Video Technician at 120 hours. Personnel Protective Equipment and study material and props used in their training.

**Open Government Analysis
For
All Salt Lake City Departments
And Mayor's Office**

Department: Fire Department
 Division: Special Operations
 Contact: Dan Marlowe
 Phone : (801) 596-5216 e-mail : dan.marlowe@slcgov.com

Function: Manage Department Special Operations Swift Water Rescue Team

Type of Activity: Policy Development Administrative Operational
 Advisory Project Planning Other _____

SERVICE DESCRIPTION

The Authority Having Jurisdiction (AHJ) shall establish levels of operational capability needed to conduct operations of technical rescue incidents safely and effectively based on hazards analysis, risk assessment training level of personnel, and availability of internal and external resources. One of the responsibilities will be to educate the people served about the dangers of moving water. After all the most effective rescue is the one you don't go on.

Are the services performed by this group and the contact point described on slcgov.com?	No
If so, where?	N/A
If not, what changes will be made?	Add to web page
Is the description "citizen friendly" and "citizen useful"?	No
If not, what changes will be made?	Highlight key points and outline

ACCESS TO DOCUMENTS

What kind of documents exist to support the City's actions?	NFPA 1670, 1006
Historic level of public interest. (1 = very low; 5 = very high)	1
Identify specific actions that have generated specific public interest in these documents within the past five years.	None
Are these documents	No

currently available on slcgov.com?	
If not, is there a benefit to the public of putting these documents on slcgov.com? If so, describe the benefit.	No

Study Material

- Management of Moving Water and Flood Incidents
- NFPA 1006
- NFPA 1670
- Technical Rope rescue

Swim Tests 100 yards without stopping.

Swift Water School SRTU1
30 hours

PUBLIC INVOLVEMENT	
At what point in the decision-making process is the public involved, if at all? ²⁰	None
What techniques are used to involve the public? ²¹	N/A
Intended purpose of public involvement? ²²	N/A
Usual level of public interest in this type of action (1 = very low; 5 = very high)	1
Identify all actions in this category that had generated significant public interest within the past five years	None

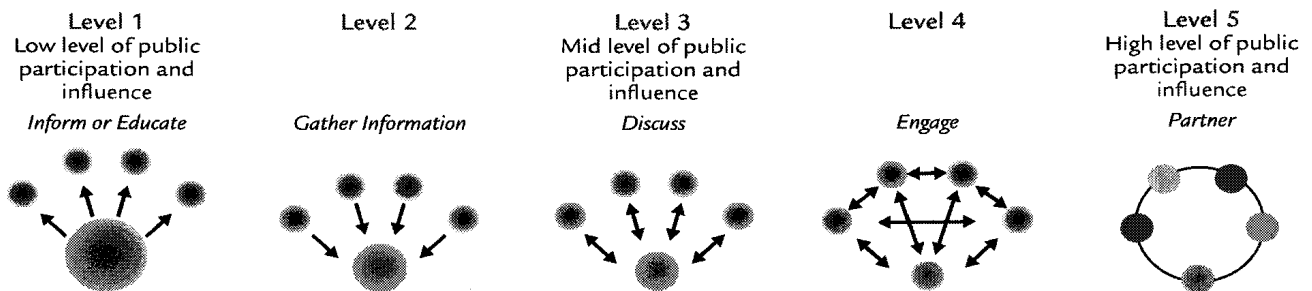
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- As ideas about the City's action are being generated (the public helps define the problem to be addressed)
- As potential options for action are being identified (the public helps identify potential solutions)
- When a proposed action has been identified (the public provides comment on the proposed action)
- When the City's action has been taken (the public is notified that the action has been taken)

²¹ Examples: Fact sheet, public hearing, open house, notice in newspaper

²² The following Public Participation Continuum is taken from the Office of the Auditor General of British Columbia, Public Participation: Principles and Best Practices for British Columbia, (November 2008, at 28)

Public Participation Continuum



Source: Adapted from Health Canada and International Association of Public Participation

**Open Government Analysis
For
All Salt Lake City Departments
and Mayor's Office**

Department: Fire Department
Division: Emergency Medical Division

Contact: B/C Brian Dale

Phone : (801) 799-4214 e-mail : brian.dale @slcgov.com

Function: Healthcare Access for financially challenged residents

Type of Activity: Policy Development Administrative Operational
 Advisory Project Planning Other _____

SERVICE DESCRIPTION	
Are the services performed by this group and the contact point described on slcgov.com?	No
If so, where?	N/A
If not, what changes will be made?	Will recommend it be placed on the Department's Web Page
Is the description "citizen friendly" and "citizen useful"?	No
If not, what changes will be made?	Will place simplified language for the citizens on our website describing the service and its benefits and limitations
ACCESS TO DOCUMENTS	
What kind of documents exist to support the City's actions?	Departmental Policy for EMS personnel only.
Historic level of public interest. (1 = very low; 5 = very high)	2
Identify specific actions that have generated specific public interest in these documents within the past five years.	Residents who call 9-1-1 for minor, episodic medical problems that can be easily addressed using alternative transport and treatment destination practices. We have also had some media coverage on this initiative.
Are these documents currently available on slcgov.com?	No
If not, is there a benefit to the public of putting these documents on slcgov.com? If so, describe the benefit.	Yes, ...

PUBLIC INVOLVEMENT	
At what point in the decision-making process is the public involved, if at all? ²³	At the service point of contact with emergency personnel.
What techniques are used to involve the public? ²⁴	N/A
Intended purpose of public involvement? ²⁵	N/A
Usual level of public interest in this type of action (1 = very low; 5 = very high)	3
Identify all actions in this category that had generated significant public interest within the past five years	Increased use of 9-1-1 services by financially challenged citizens. Increased media awareness of homeless problems in Salt Lake, and the desire to provide appropriate health care to individuals who are concerned about the cost of that care.

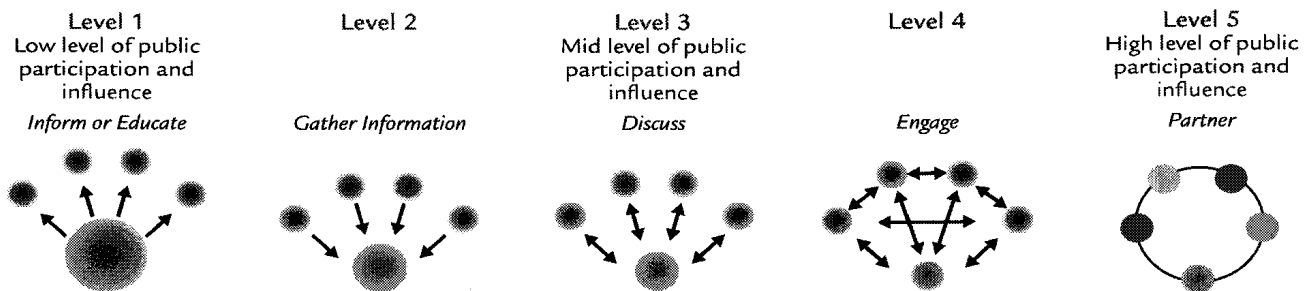
²³ The public can be involved at any or all of these stages (or not at all):

- As ideas about the City's action are being generated (the public helps define the problem to be addressed)
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